

Te Poari ā-Rohe o Waitematā
Te Rīpoata ā-Tau 2018/2019

Waitematā

Local Board Annual Report 2018/2019



Mihi

Mai i Te Waitematā ki tai,
 nau mai rā e Te Waitematā ki uta.
 Hei taumarumarū koe mō te pū o te wheke
 kua huaina nei, ko te tāone nui o Tāmaki Makaurau.
 Titiro ki te Pourewa Tūkoī ki te rangi e titi mai rā
 i te manawa tonu o Horotiu,
 tipua o te ao kōhatu kua memeha kē,
 kua taupokihia e te ao kua kōhatu.
 Ko Te Wai o Taikēhu kei te rāwhiti ōu,
 ko Tuki-tuki-muka te kaihere i tō hope i te uru.
 E rere ki tuawhenua, ka ū atu koe ki Te Wai-orea,
 kei kō tata mai ko te Rae o Kāwharu
 e eke ai koe ki Te Uru Karaka.
 Heke whakatemauī ko Ngā Kauae Whati,
 e piki ake ai koe ki Te Rimu-tahi.
 Titiro whakaiho koe, ko Waiatarau,
 ko te Waikōkota.
 E tahuri tō haere mā te ara Kārangaranga o Hape
 kia tū anō koe i te kokotinga o te Ara Kuīni.
 E whakamau ō kamo ki te āhuru mōwai
 e hora ake nā i mua i a koe.
 E mīharo ki tā te ringa tangata i hanga ai
 hei kākahu i tā te ringa atua.
 E takahi rā koe mā runga i ngā tapuwae o te tini –
 pō te ao, ao te pō,
 kia tau rawa atu koe ki te huinga mai
 a te mano ki Te Rerenga-ora-iti.
 Ki reira koe whakatau ai i te iwi,
 nau mai e taku iti, nau mai e taku rahi ki ahau,
 ki Te Waitematā i uta, ki Te Waitematā i tai.

From Waitematā at sea
 to Waitematā on shore, welcome.
 May you be a safe haven at the centre
 of this metropolis called Tāmaki Makaurau.
 Gaze up to the Sky Tower
 that rises out of the heart of Horotiu,
 relic of the age of stone,
 now covered over by a world of stone.
 Te Wai o Taikēhu marks your eastern bounds,
 while Tuki-tuki-muka binds your western boundary.
 Flowing inland, you reach Wai-orea
 though close-by is Te Rae o Kāwharu,
 en-route to present-day Newton.
 Glancing to your left lies Grey Lynn,
 and up a rise you come to Ponsonby.
 Looking below, there is Freemans Bay,
 there too, is Waikōkota.
 Your journey takes you now to Karangahape Road
 across to where it intersects with the Queen’s byway.
 Cast your eyes over the sheltered haven
 that lies before you.
 Marvel at what the human hand has created
 to embellish what was created by the hand of God.
 Follow in the footprints of the many now passed –
 dawn till dusk and dusk till dawn,
 until you too arrive amongst the hustle and bustle
 of the throngs at Britomart.
 There you can bid the people,
 welcome one and all unto me,
 Waitematā on shore, Waitematā at sea.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Waitematā Local Board area from 1 July 2018 to 30 June 2019.

You can read about our progress, expenditure, service performance and challenges faced in 2018/2019. It’s part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council’s Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Waitematā Local Board Agreement 2018/2019.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together we’re delivering for Auckland.

CONTENTS

Mihi	2
About this report	3
From the chairperson	4
Our board	5
Our area	6
Performance report	8
Local flavour	13
Financial information	14



Victoria Park

He kōrero mai i te heamana From the chair



On behalf of the Waitemata Local Board, I am pleased to present our annual report for the financial year 2018/2019.

What we achieved

In this past year, we completed significant projects such as the comprehensive upgrade at Parnell Baths, renewal of the Albert Park Caretakers Cottage and an upgrade to the boardwalk, path and stairs at Western Park. There have also been playground improvements at Vermont, Sackville and Ireland Street Reserves.

The local board funded local ecological restoration programmes at Waititiko/ Meola Creek, Newmarket, Waipapa and Waiparuru Streams, as well as local parks. We continued our support for low carbon-related projects and allocated funds to deliver agrichemical-free maintenance at several parks.

This year, we partnered with The Auckland Performing Arts Centre (TAPAC) in recognition of its performing arts leadership and allocated funds to enable the Central Library to open for an extra hour on weekends. We continued delivering our annual signature events – Parnell Festival of Roses and Myers Park Medley – as well as our community and accommodation grants programmes.

The new footpath linking Parnell train station to Carlaw Park was completed with local board funding, providing a much-needed pedestrian connection. We are delighted to see the completion of the major Franklin Road upgrade and installation of new crossings to improve pedestrian safety.

One of the local board’s key roles is to advocate for initiatives where we may not have decision-making responsibilities or funding in the current 10-year budget. We were pleased when the Governing Body unanimously supported retaining the full site at 254 Ponsonby Road to create a civic space which aligns with the community’s vision, and approved a \$5 million grant towards the City Mission’s Homeground project providing emergency accommodation in the city centre.

Looking ahead

We will continue to ensure our community facilities, parks and streets are maintained to a high standard and that we deliver key projects such as the new changing rooms in Grey Lynn Park and a new playground at Home Reserve. We will continue working towards agrichemical-free maintenance of our parks.

Pippa Coom
Chairperson, Waitemata Local Board

Te Poari ā-Rohe o Waitemata Waitemata Local Board



Your board

(L to R): Adriana Avendaño Christie, Denise Roche, Pippa Coom (Chairperson), Richard Northey, Shale Chambers (Deputy Chairperson), Rob Thomas, Vernon Tava



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Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Waitematā projects and improvements

KEY TO CURRENT & PLANNED PROJECTS

-  Delivered projects
-  Current projects
-  Current playground renewals

LEGEND

-  Public Open Space (Unitary Plan)
-  Railway station
-  Railway
-  Motorway
-  Major Road
-  Arterial Road
-  Medium Road

Data sources: Statistics NZ 2018 population estimates, as at 30 June 2018 (and SNZ pop estimates for 2010). Infometrics, 2018.



100,000 people commute to the city centre

53% of commuters use public transport, cycling or walking



A population of 113,000 or 7% of Auckland's total population. Up from 75,500 in 2010

Waitematā has 104 parks, 8 community places, 4 libraries and 5 pools



Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

Highlights included the comprehensive upgrade at Parnell Pools, boardwalk and paving renewals at Western Park, renewal of the cottage at Albert Park, and improvements to the entranceway at Salisbury Reserve. We allocated \$145,000 to local community groups through our grants programme and allocated \$125,000 for accommodation assistance grants. The local board also

provided discretionary funding to lift levels of service with agrichemical-free parks, urban forest restoration and extended library hours at the Central and Grey Lynn libraries.

● Achieved ● Substantially achieved ● Not achieved

Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform	
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▲	84%	78%	75%	84%	Respondents feel unsafe due to the growing numbers of homeless people in and around the city centre. There were also comments regarding vehicle speeds being too high and the lack of police patrolling streets during the day.
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▲	41%	47%	40%	41%	
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●		35%	94%	New Measure	New Measure	Community-led practice was championed through activities such as the Grafton Vision project, activities including community engagement and online survey, and activation of Newmarket Station Square.
The percentage of Empowered Communities activities that build capacity and capability	●		30%	92%	New Measure	New Measure	Community capacity and capability is being built through activities such as community garden groups, and a stocktake of services and programmes for children and young people in our area.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●		75%	89%	New Measure	New Measure	
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●		5,500	10,450	New Measure	New Measure	The result this year is significantly above the baseline and target, mainly because of good weather driving greater attendance at the Parnell Festival of Roses.
The percentage of attendees satisfied with a nominated local community event	●		75%	62%	New Measure	New Measure	Feedback from the Lightpath Festival event indicated rainy weather affected the event experience and is likely to have reduced satisfaction. Suggestions for improvement were more food choices, larger alcohol area and better promotion of the event.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●		447,475	613,640	New Measure	New Measure	We are collecting statistics from more partners this year, with facilities that were closed for renewal at the time of target setting now open and proving very popular.
The percentage of art facilities, community centres and hire venues network that is community led	●		50%	46%	New Measure	New Measure	Our local board area now includes TAPAC (The Auckland Performing Arts Centre), which is not community led, in this measure.
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	●		1,750,000	1,498,247	New Measure	New Measure	Our three community libraries have declining WiFi and public PC usage as more people own smart devices combined with better, more affordable home data plans. The Central Library continues to be popular with tourists and this is contributing to increased usage, as is an additional two hours of local board-funded opening hours on the weekend.
The number of visits to library facilities	●		1,270,000	1,401,083	New Measure	New Measure	Central Library visits rose 5 per cent, thanks to the local board funding an additional two hours per week from September 2018, and recovery from refurbishment disruption in 2017. Grey Lynn Library still has declining visits, despite an increase in new registrations and in participants in programmes and events.
Percentage of customers satisfied with the quality of library service delivery	●	▲	85%	95%	90%	91%	The high level of overall satisfaction has been driven to a large extent by the great staff service across all libraries in our area.

Local Community Services measures cont'd over

Local Community Services cont'd

We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●		82%	84%	New Measure	New Measure	
The customers' Net Promoter Score for Pool and Leisure Centres	●	^	31	54	43	31	The Tepid Baths continue to perform well with the location seen as a big positive for customers. Quality of staff, well-maintained equipment and friendliness of staff rate highly. Opportunities to further improve include cleanliness and looking at the changing rooms and swim school lessons/instructors.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●		79%	81%	New Measure	New Measure	
The percentage of residents who visited a local park in the last 12 months	●	^	78%	87%	78%	78%	This increase could be due to promotion of parks as well as park projects over the past couple of years in the area. The council is continuing to roll out programmes that connect people to nature and activate our local parks and these should contribute towards more park visits in future.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●		5.6%	16.5%	New Measure	New Measure	

Local Environmental Management

Highlights during the year were progress on The Compost Food Waste initiative, Waititiko/Meola Creek restoration, Stage 2 of the Newmarket Streamside Assistance programme, Waipapa Stream Restoration Programme, and Waipāruru stream restoration. We

continued supporting our Low Carbon programme, including Low Carbon Lifestyles, Low Carbon Network and Low Carbon Multi-Unit Dwellings.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	—	100%	100%	100%	80%	Nine environmental projects were delivered successfully.

Local Planning and Development

We supported projects such as the Young Enterprise Scheme, implementation of the City Fringe Local Economic Development Action Plan, the Parnell Plan and ongoing grant support of Grey Lynn Business Association. We also continued our support and

engagement with all six business associations within the board area.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	v	100%	83.3%	100%	100%	The Uptown Business Association did not meet their compliance obligations as the BID manager did not present to the local board. The five other Business Improvement Districts in the Waitemata Local Board complied with their BID Policy obligations. The council BIDs team is actively working with the Association to help it comply with its obligations in the future.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

LOCAL COMMUNITY SERVICES

The local board allocated \$72,000 of its discretionary funding towards delivering agrichemical-free parks at Western, Albert and Myers Parks and the non-sport field sections of Victoria Park. The local board is investigating options to extend agrichemical-free maintenance to other parks and reserves in the future.

The local board also allocated \$50,000 of its discretionary funding to restoring our urban forest. Sites selected were St Stephens Cemetery, Point Erin Park, Point Resolution, Seddon Fields, Westmere Park, Weona Place Access and Westmere Lamington Esplanade. Physical works so far have been prioritised on maintenance of last year's plantings at Seddon Fields and Point Erin Park and site prep for this year's new plantings, which will be followed by further pest plant control. Next steps include investigating options to extend

the urban restoration programme and discuss prioritised sites with the community.

The local board contributed \$83,000 to extending library opening hours by 0.5 hours per week at Grey Lynn Library and two hours per week at Central Library from September 2018. This was increased in 2019/2020 to include the increased opening hours for the full year. The additional opening hours have enabled the team to focus on more activity in the weekends. This has delivered events and programmes such as the TransLATE documentary series, the Elect Women leadership session, and the Browse the Basement session which encourage exploration of the expansive collection held in the Central Library basement.



Western Park

Te āhuatanga ā-rohe

Local flavour

Community-led approach achieves vision for Ponsonby



Local residents are leading the charge to transform a site at 254 Ponsonby Road into a dedicated space for the community.

Purchased by Auckland City Council in 2006 with the intention to develop part of the site into a civic space, locals have long campaigned for the entire parcel of land to become a place where people can gather for events, activities and relaxation.

Following support from the Waitematā Local Board, community members took the lead in identifying a design for the space which was informed by robust community consultation.

Eleven designs were put to a community vote and in 2017, a design called PARK+ by Auckland-based landscape architects and urban designers LandLAB was selected after winning the most votes.

"The community-led design process, initiated by the Waitematā Local Board, has been an impressive and

productive success. Members of our group are passionate and enthusiastic about continuing the process," says Jennifer Ward of the Ponsonby Park Community Led Design Group.

"We can't wait to see the development of this significant community asset, that will be good for the people, the environment and for Auckland, through to completion," she says.

The local board endorsed the design and in December 2018, the Environment and Community

Committee unanimously supported retention of the whole site for a civic space – a great victory for the community which has spent many years campaigning for their vision of an urban Ponsonby Park.

Next steps involve the development of a detailed business case, so construction can begin in 2020/2021.

"We can't wait to see the development of this significant community asset..."

Te tahua pūtea

Funding impact statement

For the period ended 30 June 2019

\$000s	NOTES	ACTUAL 2018/19	ANNUAL PLAN 2018/19*	ANNUAL PLAN 2017/18
Sources of operating funding:				
General rates, UAGCs, rates penalties		15,277	15,277	20,031
Targeted rates		7,802	8,265	7,810
Subsidies and grants for operating purposes		15	20	15
Fees and charges		2,578	2,687	2,885
Local authorities fuel tax, fines, infringement fees and other receipts		140	131	1,437
Total operating funding		25,813	26,380	32,178
Applications of operating funding:				
Payment to staff and suppliers	1	26,161	22,955	25,891
Finance costs		867	867	2,215
Internal charges and overheads applied		2,463	2,463	4,055
Other operating funding applications		0	0	0
Total applications of operating funding		29,492	26,285	32,161
Surplus (deficit) of operating funding		(3,679)	95	18
Sources of capital funding:				
Subsidies and grants for capital expenditure		273	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt	2	9,892	3,742	8,927
Gross proceeds from sale of assets		1	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		10,166	3,742	8,927
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		206	331	1,238
- to improve the level of service		273	607	2,500
- to replace existing assets		6,008	2,899	5,207
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	6,487	3,837	8,945
Surplus (deficit) of capital funding		3,679	(95)	(18)
Funding balance		0	(0)	0

Variance explanation Actual 2018/2019 to Annual Plan 2018/2019

- Supplier payments are above plan due to higher than anticipated maintenance expenditure incurred for the maintenance of local facilities and assets. In 2018/2019, significant areas of spend in Waitemata included streetscaping services for trees and ecological maintenance services.
- The increase in debt is above plan due to higher than anticipated payments to suppliers and capital expenditure, resulting in an additional requirement to debt fund capital expenditure.
- Capital expenditure is above plan due to additional costs incurred for renewal works at Parnell Baths. During the renewal works, pipe and foundation issues were discovered, which increased the scope of work.

*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028)



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ISSN 2624-1811 (Print)
ISSN 2624-182X (PDF)